

Problem Solving & Decision Making

Program Snapshot

Problem solving and decision making are essential skills for one's professional and personal life. Each day, we are faced with a range of problems & decisions that need a thoughtful and rational response. Effective problem solvers are those who do not evade issues, but thrive in finding solutions where others struggle. Effective decision makers are capable of determining and selecting the best option(s) amongst alternates. With our Problem Solving and Decision Making training, we provide the participants with the requisite skills to identify options, conduct research, weigh alternatives, apply problem-solving steps and tools, ascertain appropriate solutions and make rational decisions based on facts and good judgment. Delegates participating in this program will learn to

- Recognise how their thought patterns trap them and how to separate their ideas from their sense of self-worth
- Analyse what impedes rational thinking and how to let go of their old ways of thinking
- Approach problems with the right perspective and identify the underlying reasons of the problem to stay focused
- Apply different models, methods and approaches to their challenges in solving problems
- Reach a critical solution by recognising the six ways to approach a decision
- Employ techniques and tools that channelize the thought process to take informed decisions
- Develop ideas without being victims of fear, pessimism, inertia or politics and implement those ideas

For Levels

Senior Managers & Managers / Change Facilitators / Functional & Departmental Heads / Supervisors / Team Leaders

Duration

1-2 days

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